

From: George Morino/=TMS/Toyota

Sent: 12/8/2005 3:49 PM

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Cc: [-] Michihito

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Bcc: [-]

Subject: CONFIDENTIAL - IS 250 AWD Drafte Owner Letter and Q&A

URGENT! IMMEDIATE RESPONSE REQUIRED!

Hello Morozumi-san:

We greatly appreciate all of your outstanding support in pushing this issue forward.

On behalf of TMC, TMS has drafted the Owner Letter and Q&A for this potential issue. We understand this is TMC's responsibility, but to expedite this issue, we have written the two documents. Please forgive our forwardness.

We need your help in approving these documents today. Based upon these documents the DRAFT Area and Dealer Notification Letters will be written.

We are also awaiting the following from TMC:

Technical Instructions

Sample Parts to validate the Technical Instructions

Warranty Operation Codes

VIN list

Dimensions of the parts and packaging

Parts shipping schedule

Please send a response to these six items listed above tonight. We really need them to begin set-up in the Warranty System, Data System, plan for packaging and manpower requirements for shipping the parts to dealers, etc.

Thank you for your assistance in this matter.

George Morino

Quality Compliance Manager

Toyota Motor Sales, U.S.A., Inc.

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